



05/06/2018  
10:25:35  
01/04/2018

Place  
Performance Data  
2017  
2018

Scrut...  
Direc...  
Econo...  
Neighb...  
Chief E...  
Childie...

Which...  
Commu...  
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Regulat...  
Transpo...  
11-19 Le...  
Adult So...  
Chief Exe...

Key /...  
Key  
Contract...  
Corpo...  
Delete...  
Key - 01...  
Key - 02...  
Key - 03...

Repo...  
Annual...  
Monthly...  
Quarte...  
Annual...  
Biennial...

31	Total	31	31	31	Total
7	= Better than same period last year ( ↑ )	15	7	7	Better than target
2	= The same as same period last year ( ↔ )	1	2	2	Achieving target
6	= Not as good as same period last year ( ↓ )	11	9	9	Missing target
16	Not comparable ( blank )	4	13	13	No Target

Indicator Num	Indicator Description	Reported	What is best	Measure of unit	Latest England Av	Latest North East Av	Latest other benchmark Av	2014/15	2015/16	2016/17	Data at same period last year	Latest data performance from same period last year	June	Sept	Dec	Mar	Mar - Num	Mar - Den	Trend from when last reported	Performance against target	March compare to target	Year End Target	Comments
CUL 030	Total number of visits to the Dolphin Centre (all areas)	Monthly	Bigger	Num	-	-	-	-	972,068	991,034	991,034	↓	249,255	503,972	726,879	937,894	937,894		↓	↓	↓	975,000	Qtr 4 Overall reduced attendance at the Dolphin Centre due to competition for leisure spend. Need to update soft play facilities as well as reduce reductions in swimming attendances.
CUL 065	Number of physical visits to the Library	Annual	Bigger	Num	-	-	-	297,539	245,875	252,000	252,000		-	-	-	236,334	236,334		↓	↓	↓	260,000	Qtr 4 The number of visits to the Library continues to decline.
CUL 066	Number of book loans	Annual	Bigger	Num	-	-	-	376,583	359,231	301,476	301,476		-	-	-	281,173	281,173		↓	↓	↓	305,000	Qtr 4 The number of books issued at the Library has reduced.
CUL 071	Number of visits to the Head of Steam	Monthly	Bigger	Num	-	-	-	-	35,181	33,395	33,395	↑	8,200	19,118	29,034	38,182	38,182		↑	↑	↑	37,000	Qtr 4 Significant increase in users at the Head of Steam, an increase of 14.3% from last year.
CUL 077	Town centre footfall trend	Monthly	Bigger	%	-	-	-	-	-	-8.3	-8.3	↑	-8.4	-3.9	0.7	-6.8	-273,936	4,049,329	↓			-	Qtr 4 Overall footfall continuing to decline within the town centre, which reflects the national picture.
ECI 104	Percentage of major planning applications decided within 13 weeks or within agreed time (EoT)	Quarterly	Bigger	%	55	-	-	100	84	81	81	↓	57	67	70	66	23	35	↓	↓	↓	70	Qtr 4 23 out of 35 major applications determined within 13 weeks. Whilst this was below our local target of 70% it was still above the national target of 60%
ECI 105	Percentage of non major planning development decisions within 8 weeks or within agreed time (EoT)	Quarterly	Bigger	%	74	-	-	53	59	69	69	↑	90	87	86	87	371	425	↑	↑	↑	85	Qtr 4 above target for the year
ECI 106	24 months to date % of non major planning development decisions within 8 weeks or within agreed time (EoT)	Quarterly	Bigger	%	73	-	-	62	56	64	64	↑	69	72	75	77	688	888	↑	↑	↑	70	Qtr 4 above target for the year
ECI 321	Monthly unemployed claimant count	Monthly	Smaller	%	2.1	3.6	-	3.0	3.1	3.5	3.5	↓	3.5	3.5	3.5	3.6	2,350	65,278	↑	↓	↓	3.5	Qtr 4 remains relatively static
ECI 327	Employment rate – all people economically active	Annual	Bigger	%	75	71	-	72	72	75	75		-	-	-	74	47,400	63,700	↓			-	Qtr 4 .
ECI 329	Average annual income - Darlington residents	Annual	Bigger	£	29,085	26,061	-	26,231	25,299	27,514	27,514		-	-	-	27,792	27,792		↑			-	Qtr 4 .
ECI 330	Average annual income - Darlington employees	Annual	Bigger	£	29,079	25,905	-	25,502	26,570	27,009	27,009		-	-	-	25,804	25,804		↓			-	Qtr 4 .
ECI 401	New homes delivered against 5 year supply	Quarterly	Bigger	Num	-	-	-	-	329	163	163	↑		326	402	488	488			↓	↓	569	Qtr 4 target met against needs assesment
ENV 001	Number of Ward Members who are leading or are involved in a litter or grounds maintenance based project	Quarterly	Bigger	Num	-	-	-	-	-	11	11	↔	11	11	11	11	11		↔	↓	↓	30	Qtr 4 11 Members initially involved in the original pilot continuing to be active. Other Members carrying out work, improved system to record this information being introduced from April
ENV 002	Number of Street Champions who are actively involved in litter picking a minimum of once per month	Quarterly	Bigger	Num	-	-	-	-	-	30	30	↑	41	48	50	66	66		↑	↑	↑	50	Qtr 4 The number of Street Champions who are regularly litter picking continues to rise and overall Street Champions now stands at 113.
ENV 005	Local Environmental Quality Survey - % of 75 transects inspected that pass the Litter Code of Practice list	Monthly	Bigger	%	-	-	-	-	-	96	96	↓	99	94	100	94	71	75	↑	↑	↑	90	Qtr 4 Overall cleanliness across the Borough continues to remain at a high standard with a 94% pass rate.
ENV 009	% household waste that is collected that is either reused, recycled or composted	Quarterly	Bigger	%	43	36	-	36	37	37	38	↑	40	40	43				↑			40	Qtr 4 Data is not made available until the end June
ENV 021	% of small fly tips removed within target time	Monthly	Bigger	%	-	-	-	-	-	99	99	↓	96	91	94	94	94	100	↑	↑	↑	80	Qtr 4 Performance down on previous year due to reduction in resources.
ENV 022	% of large fly tips removed within target time	Monthly	Bigger	%	-	-	-	-	-	100	100	↓	100	100	100	95	95	100	↑	↑	↑	80	Qtr 4 Performance down on previous year due to reduction in resources.
REG 301	Environmental Health : Percentage of food premises which are inspected within due date	Annual	Bigger	%	-	-	-	-	-	96	96		-	-	-	93	719	775	↓	↓	↓	95	Qtr 4 All high risk premises inspected on time. Only 56 category D or E (low priority) premises left uninspected.
REG 308	Environmental Health: Percentage of premises broadly compliant for food hygiene	Annual	Bigger	%	-	-	-	-	-	98	98		-	-	-	95	939	990	↓	↓	↓	100	Qtr 4 No comments
REG 312a	Percentage of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Quarterly	Bigger	%	-	-	-	-	-	-	-		90	88	89	90	442	489	↑	↔	↔	90	Qtr 4 489 noise complaints investigated and closed in financial year 2017/18.
REG 803	Trading Standards : Percentage of high risk inspections carried out	Quarterly	Bigger	%	-	-	-	-	-	100	100	↔	0.0	16	60	100	58	58		↔	↔	100	Qtr 4 Performance figures are collected quarterly to aid performance management by TS manager. Most inspections do not have to be carried out within a specific quarter. Explosives inspections are generally carried out when the fireworks selling period takes place (Oct/Nov). High risk inspections carried out as part of a regional review of compliance have deadlines for completion.

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TCP 200	Percentage of principal roads where maintenance should be considered (A class)	Annual	Smaller	%	3.0	3.0	-	4.0	3.4	1.6	1.6		-	-	-	1.1	1	84	↑			-	Qtr 4 Slight increase - within managed targets.
TCP 202	Percentage of non principal roads where maintenance should be considered (B and C class)	Annual	Smaller	%	6.0	5.0	-	11	9.0	6.0	6.0		-	-	-	5.9	15	245	↑			-	Qtr 4 Within managed targets.
TCP 203	Percentage of unclassified roads where maintenance should be considered	Annual	Smaller	%	17	14	-	19	12	15	15		-	-	-	22	77	343	↓			-	Qtr 4 We have changed the sample size from 25% to 100%. This means that the four year deterioration wasn't allowed for in the previous years figures.
TCP 600	Number of people killed or seriously injured in road traffic accidents	Annual	Smaller	Num	-	-	-	26	32	39	39		-	-	-	45	45		↓			-	Qtr 4 Increase in serious accidents - to monitor/review.
TCP 601	Number of people slightly injured in road traffic accidents	Annual	Smaller	Num	-	-	-	296	242	256	256		-	-	-	224	224		↑			-	Qtr 4 Continued downward trajectory.
TCP 602	Number of children killed or seriously injured in road traffic accidents	Annual	Smaller	Num	-	-	-	2.0	2.0	4.0	4.0		-	-	-	5.0	5		↓			-	Qtr 4 Increase in serious accidents - to monitor/review.
TCP 603	Number of children slightly injured in road traffic accidents	Annual	Smaller	Num	-	-	-	28	40	27	27		-	-	-	24	24		↑			-	Qtr 4 No comments
TCP 900	Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey)	Annual	Bigger	%	-	-	61	58	59	59	59		-	-	-	60	479	798	↑			-	Qtr 4 Remains unchanged from Q3 as these are annual indicators